

# Central PA Connect

## HEALTH INFORMATION | EXCHANGE

Policy Title:	Services and Obligations				
Effective Date:	5/14/19	Revision Date:	4/1/2025	Review Date:	4/1/2025
Policy Owner:	Marianne Smith				
Policy Approver:	Keith Cromwell				

### **POLICY PURPOSE:**

This policy summarizes Central PA Connect services and associated obligations

### **POLICY STATEMENT:**

Central PA Connect offers HIE services that *may include* but not be limited to:

- Opt-Out Registry (patient choice)
- Master Patient Index
- Query Exchange or Information Delivery Services
- Record Locator Services
- Public Health Gateway interoperability options
- HIE Governance
- Digital Certificate Maintenance
- PA Navigate

Software, and related required hardware, provided by CPC-HIE and Member Organization must meet CMS and ONC requirements.

As commercially appropriate, CPC-HIE will maintain the HIE functionality and provide updates in a timely manner. This may include access to third party vendor software services. A description of the arrangement and/or services are available upon request.

CPC-HIE provides telephone and/or e-mail support and assists in resolving difficulties in accessing or using the CPC-HIE services. Member Organizations are required to promptly report problems and Central PA Connect will coordinate communications and respond to inquiries and questions.

### **APPLICABILITY/SCOPE/EXCLUSION:**

The policy is applicable to all Central PA Connect Member Organizations and any individual designated to use the services.

**DEFINITIONS:**

**Member Organization (MO):** means individuals and entities (including, but not limited to, Health Care Providers, physician practices health care facilities, medical laboratories, payers, etc.) that enroll in and connect to CPC-HIE to send and/or receive health information.

**Public Health and Promoting Interoperability Programs certified Electronic Health Record technology:** as defined by Centers for Medicare & Medicaid Services and the Office of the National Coordinator for Health Information Technology (ONC) <https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Certification.html>

**PROCEDURE:** N/A

**PROHIBITED ACTIVITIES:** N/A

**REVIEW AND VIOLATIONS:** N/A

**ROLES AND RESPONSIBILITIES:** N/A

**APPENDICES:** N/A

**FORMS:** N/A

**REFERENCES:** N/A